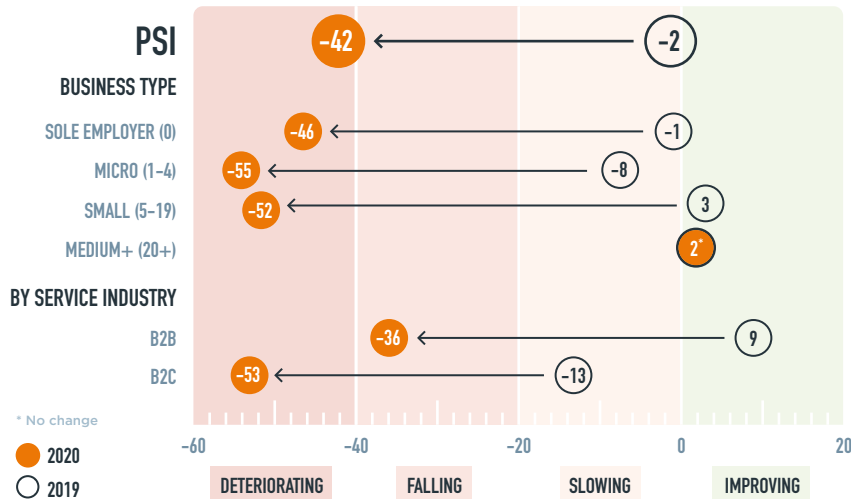


THE IMPACT OF COVID-19 ON THE HILLS SHIRE BUSINESSES



BIGGEST CONCERNS WERE

- 132 NATIONAL ECONOMIC OUTLOOK
- 122 AUSTRALIA'S CURRENT ECONOMIC PERFORMANCE
- 91 LOCAL ECONOMIC PERFORMANCE



"COVID 19 HAS CAUSED A LARGE NUMBER OF OUR CLIENTS TO CLOSE THEIR BUSINESSES AFFECTING OUR REVENUE"

- BUSINESS OWNER, THE HILLS SHIRE

THE RESPONSE OF BUSINESS OWNERS IN THE HILLS



FOUR IN FIVE BUSINESSES ARE PRIORITISING INNOVATION IN SERVICE DELIVERY OVER THE NEXT SIX MONTHS



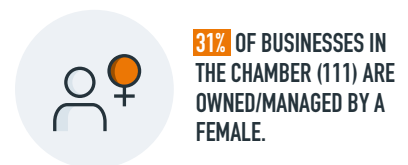
OWNERS AND MANAGERS EXPERIENCED IMPROVED BUSINESS COSTS OVER THE LAST 12 MONTHS

-55 IN 2020
VS
-63 IN 2019



AN EIGHT-POINT IMPROVEMENT IN BUSINESS COSTS INDICATES THAT THERE IS A SHIFT IN EASING BUSINESS OVERHEADS

THE SYDNEY HILLS BUSINESS CHAMBER 2020



SHBC MEMBERS: BUSINESS SIZE BREAKDOWN

